

St Ives Antiques Fair 2017

TERMS AND CONDITIONS

Please note the following Terms and Conditions to be observed when taking a stand at the St. Ives Antiques Fairs:

1. Fees: All stand fees to be paid in full in advance of the actual Fair dates, unless agreed otherwise with the organisers. No refunds will be given except in cases of genuine medical emergency and any such refunds will be subject to a £5 deduction for administrative purposes.
2. Stock: Stock must be good quality genuine antiques, or appropriate vintage items dating up to the late 1950's. Reproduction or new items obtainable from warehouses or retail outlets are not acceptable, except for quality limited editions. If in doubt, please do ask us first.
3. Unloading and parking: Please do not unload your goods anywhere other than at the side, front or back entrances of the Burgess Hall and then, as soon as possible after unloading and to be fair to other dealers, park your vehicle in the dedicated Exhibitors Car Park. Parking at the rear of the Hall is not allowed under any circumstances, unless agreed otherwise and in advance with the organisers.
4. Set-Up: No admission to the Fair before stated opening time for set up on the first day of the Fair, usually 07.30am onwards, unless advised otherwise.
5. Stands: The position of your table/s must not be moved or changed from the way set up when you arrive at the Fair without the organisers' express permission
6. Stand appearance:
 - i) Please bring with you a cloth or cloths large enough to cover the stand to the floor at the front and side of your table/s
 - ii) Except where paid for as part of your hired stand space, no additional tables are to be placed or used in front of, to the side of or behind your space, nor are any goods permitted to be exhibited in front of the table/s
 - iii) All lights to be PAT-tested to comply with venue regulations
7. Break-down: No packing up is allowed before the stated closing time of 4pm on either day unless the organisers give their permission, for example, in the case of adverse weather conditions
8. Disputes: Please report any problems, concerns or disagreements as soon as possible to the organisers for arbitration and resolution; do not take matters into your own hands or discuss with other dealers. The organisers' word is final.
9. Returns and refunds: Responsibility for individual transactions is solely between the dealer and the purchaser; the organisers will not become involved in any sales disputes that take place during the Fair or afterwards. Any disputes over sales occurring during the Fair should be resolved when the goods are returned to the dealer by issuing a full refund, in accordance with current common customer expectation. In order to maintain the integrity of the Fair, the organisers' view is that the customer is always right.
10. Insurance: Security of the stock is the responsibility of the stallholder. While we take all reasonable precautions on your behalf, we cannot accept responsibility for your loss. We do carry public liability insurance but stallholders must ultimately make their own insurance arrangements for their stock